

Our goal at GrizTix.com is to make your purchasing experience easy, efficient and equitable, so we can get you on your way to live events as quickly as possible. The following purchase policies are designed to ensure your satisfaction and understanding of the purchase process. Each ticket that you purchase is a license to attend a particular event and is subject to the additional terms set forth on that ticket.

COVID-19

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death according to the Centers for Disease Control and Prevention. The University of Montana has instituted reasonable practices in an attempt to lessen or reduce the spread of this disease and we will require your compliance with all mitigation measures as a condition of admission and attendance. The University cannot guarantee that you will not be exposed to the virus or get sick from it. By attending the event for which this ticket was issued, holder voluntarily acknowledges all risks related to exposure to COVID-19 and this event.

Notice to Those Intending to Carry a Firearm

On February, 18th, 2021 HB 102 was signed into law by Governor Greg Gianforte and took effect immediately except for with regard to the Montana University System and community colleges. The effective date for HB 102 on campus is June 1, 2021. Concealed or open carrying of firearms is currently prohibited on university property, including this event. Thank you for your cooperation.

Who You Are Buying From

GrizTix is the online ticket sales and distribution authority of the Adams Center Ticket Office and acts as the agent to those who are promoting or otherwise providing the events for which you purchase tickets. When you purchase a ticket for an event, the Adams Center Ticket Office will be handling the transaction and collecting payment on behalf of the event producer.

Pricing and Availability

GrizTix sells tickets on behalf of promoters, teams, touring artists, etc., which means GrizTix does not set the ticket prices, discounts, groups rates, presales or determine seating locations and price breakdowns. Tickets are sold through several distribution points, including online at GrizTix.com, Adams Center Ticket Office phones & sales windows and several ticket outlets. Unless specified otherwise by the show's promoter, all distribution points access the same ticketing system and inventory. Therefore, tickets for popular events may sell out quickly. Occasionally, additional tickets may be available prior to the event, however, GrizTix does not control this inventory or its availability.

Ticket Limits

When purchasing tickets for certain events, you are limited to a specified number of tickets for each event (also known as a "ticket limit"). This amount is included on the unique event page and is verified with every transaction. This policy is in effect to discourage unfair ticket buying practices.

Disclaimer: Please adhere to published ticket limits. Persons or households who exceed the ticket limit may have any or all of their tickets cancelled without notice by GrizTix at its sole discretion. This includes orders associated with the same name, e-mail address, billing address, credit card number or other information.

Order Confirmation

If you do not receive a confirmation number (in the form of a confirmation page or email) after submitting payment information, or if you experience an error message or service interruption after submitting payment information, your order is not complete. We highly recommend you contact the

Adams Center Ticket Office if you have reason to question whether or not your order has been placed. Only you may be aware of any problems that may occur during the purchase process. When your order is fully completed, GrizTix sends an e-mail confirmation to you. If you do not receive a confirmation e-mail, your order has not been processed! IF YOU DO NOT RECEIVE AN E-MAIL FROM GRIZTIX, YOU DO NOT HAVE TICKETS.

Payment Methods

GrizTix.com accepts Visa, MasterCard, American Express and Discover. Cash is accepted for window sales in person, checks are NOT accepted for any events, except in certain limited exceptions.

Convenience Charges and Order Processing Fees

Tickets purchased on or at any GrizTix location are typically subject to a per-ticket convenience charge, delivery charge and a non-refundable per order processing fee.

Delivery Options

GrizTix primary delivery method of tickets is mobile delivery. Occasionally, other delivery methods might be available, depending on the unique circumstances of a particular event. This might include will call or USPS (United States Postal Service) mailing options, both of which may require a per-ticket or per order charge. Please note, if you request USPS delivery, you will be required to sign for your tickets when they are delivered.

Multiple Browser Windows

When ordering tickets online with GrizTix, please ensure you are looking for tickets and placing an order using only one browser window. Looking up tickets using multiple browser windows could result in losing your tickets or timer expiration.

Lost/Stolen Ticket Policy

- Keep your tickets in a secure place away from heat or direct sunlight.
- If you suspect any tickets have been stolen, report the theft to the Police and provide a copy of the Police report to the Adams Center Ticket Office.

Refunds & Exchanges

No refunds or exchanges. Before purchasing tickets, carefully review the event and seat selection. GrizTix sells tickets on behalf of event promoters. Our contracts with them usually prohibit us from making exchanges or giving refunds unless an event is cancelled. In the event a show is cancelled and refunds are made, the base ticket price and venue fees will be refunded. Ticket Service fees and Convenience fees are not refundable.

Postponed/Cancelled Shows

Decisions about postponing or cancelling shows are made by the promoter or event producer. If this happens we post important information on our website as we receive it and will notify ticket buyers via email.

- If a show is cancelled, refunds will only be issued through the Adams Center Ticket Office.
- Refunds include the base price of the ticket and venue fees if applicable. Ticket service fees are not refunded. Outlet, internet, and telephone convenience fees are not refunded. Optional USPS Priority Mail fees are not refunded.
- Tickets purchased with a credit card are refunded to that same credit card. Please be patient as it can take up to two weeks for the credit to appear on your statement.

- Tickets purchased with cash will be refunded at the Adams Center Ticket Office and must be brought to the Adams Center Ticket Office within 30 calendar days of the original show date.
- GrizTix will not be liable for travel, lodging or any other incidental expenses you might have for the cancelled event.

Opening Acts

Opening acts or guests may sometimes tour with headlining performers. GrizTix is not always made aware of opening acts or the length of their performances. These opening acts are subject to change or cancellation at any time without notice. No refund will be given if an opening act is changed or canceled.

Age Requirement

Children under age 2 do not need a ticket if they sit on someone's lap and do not disturb other patrons. All children ages 2 and older will need a ticket for entry.